



2026 ATB Virtual Race FAQs March 30 – April 30, 2026

1. Q. Where is the virtual results page?

A: Click [here](#) for the results page. Choose your virtual race from the drop-down menu.

2. Q: How do I submit my virtual race result(s)?

A: Visit the results page linked in Answer 1 and click “Submit a virtual result” button. Button will activate on March 30, 2026)

[+ Submit virtual result](#)

Virtual races must be completed by April 30, 2026. There will be no extensions. Results must be submitted by 11:59pm on **April 30, 2026**, to receive your race package. Packages are **not** sent automatically if virtual race results are not submitted.

3. Q: What is the best way to track my participation?

A: Click [here](#) for details on a couple of ways to track your participation.

4. Q: Do I have to run my race distance on a specific day?

A: You can run any of the race categories on any day within the race period which is March 30, 2026 – April 30, 2026.

5. Q. Can I break up the 30K and run some of it one day and the rest on another day?

A: The 30K race category is intended to be completed in one outing.

6. Q: When will I receive my virtual race package?

A: Packages will be sent 4-6 weeks after the race period. Please note: All medal tabs are personalized at once thus the 4-6 week time frame required to send your package after the race period closes. So, if you complete your virtual race early in the race period, we still have to wait for the race period to end before we can submit our medal tab personalization order.

7. Q. Can I pick up my virtual race package?

A: Virtual race packages are mailed 4-6 weeks after the race period because of the medal tab personalization. If you do not want medal tab personalization, please email info@bayrace.com and we can mail your package without the personalized medal plate.

8. Q: Will I receive a bib?

A: In the interest of safety, bibs will not be issued for our virtual races. Wearing a bib may confuse some motorists and participants, suggesting there are exceptions to the rules of the road.

9. Q: Do I have to run a specific course or run it in Hamilton?

A: You do not have to run a particular course or at a specific location as long as the distance is achieved. The course does not have to be in Hamilton.

10. Q: Can I participate in the virtual race if I run it on my treadmill?

A: Yes.

11. Q. Can I participate if I am out of province or out of country?

A: Yes, the great thing about virtual is that anyone can participate from anywhere in the world. However, additional shipping fees apply to international participants.

12. Q. I just moved. How do I update my mailing address?

A. It is important for us to have your current mailing address so we can send your race package. Please login to Race Roster and check if your address is correct and current before the virtual race period ends on April 30, 2026. Please remember to include unit/suite/apt number if applicable. If you move after the race period or notice your address is incorrect after April 30, 2026, please email info@bayrace.com with your new/correct mailing address.

13. Q. How can I change my virtual race category?

A. Please email info@bayrace.com before the virtual race period closes on April 30, 2026.

14. Q. If I participate in this year's virtual race, will it count toward the shoelace charm program?

A. Yes, if you have an official result posted, it will count toward the shoelace charm program. The program is not automated. In other words, we cannot track how many races you have run because often people move, register with a slightly different name (Bob/Robert), use pre/married names, etc. Please include the possible names you used to register, the exact individual years you completed the race with an official result, etc. More details at <https://bayrace.com/awards/>