



## 2021 ATB Virtual Race FAQs March 25 – April 25, 2021

### **1. Q: Do I have to run my race distance on a specific day?**

A: You can run any time within the race period which is March 25, 2021 – April 25, 2021. You can submit your best time. If you ran your race early in the race period and submitted your time to Sportstats and then ran the same race distance later in the race period, you can resubmit to Sportstats and the better time would count. Race period closes at 11:59pm on April 25, 2021.

### **2. Q: How do I submit my race result?**

A: You will be able to submit results starting on March 25. When the race period starts, you will receive an email from Sportstats with a link to claim your race to your account. If you register after the race opens, your Sportstats email will be sent on April 1 or April 9.

Once you have claimed the race, it will appear on your Sportstats Dashboard and you can submit results from there by clicking on the event, then clicking the Submit Result button. You can use any app or device to time your race! You have the option to submit results by uploading a GPX file, entering your time manually, or connecting directly to one of these apps: Strava, fitbit, or Under Armour.

Results must be submitted by 11:59pm on April 25, 2021. Please do not wait to submit your results until the deadline in the event you need assistance submitting your result. Technical support is not available at 11:59pm on April 25, 2021.

If you don't already have a Sportstats account, you can get ready to race by creating your free account today at the link below:

<https://vr.sportstats.one/Member/Register/>

If you have any questions, did not receive your Sportstats email or need help, please reach out to Sportstats: <https://vr.sportstats.one/support/>

### **3. Q: If I am registered for The Hammer, do I have to run the races in order?**

A: You can run the races in any order as long as it is within the race period between March 25 – April 25.

**4. Q. Can I break up the 30K and run some of it one day and the rest on another day?**

A: The 30K race category is intended to be completed in one outing.

**5. Q: When will I receive my race package?**

A: You can pick up your race kit in person or choose to have it mailed to you in late May. Race kit includes shirt and medal. Complete details at the link below. Please read all the info carefully. <https://bayrace.com/pickup/>

**6. Q: Will I receive a physical bib?**

A: In the interest of safety, official race bibs will not be issued for our virtual race. Wearing a bib may confuse some motorists and participants, suggesting there are exceptions to the rules of the road. A souvenir bib will be available for download from our website after the race period closes.

However, bib numbers are assigned once you submit a race result to Sportstats. The bib number is required to submit your choice of whether you want to pick up your race package or send by mail. Bib numbers are located under your name in the results. Below is the link to race results. <https://vr.sportstats.one/events/view/29922>

**7. Q: How do the relays work?**

A: Each member of the relay team runs their leg on their own and does not have to be on a specific course or location as long as the distance for the leg is achieved. The team captain will submit each team member(s) time to Sportstats. Only the team captain will receive the unique link to submit results.

**8. Q: If one of my relay team members is injured, can I replace that team member?**

A: Yes, the captain can click on the dashboard link found at the bottom of the confirmation email. Then click on the pencil image beside the team member you wish to remove. Then edit and add new team member's info. Click Submit and the change has been accepted. No transfer fees for relays.

**9. Q: Do I have to run a specific course or run it in Hamilton?**

A: You do not have to run a particular course or at a specific location as long as the distance is achieved. The course does not have to be in Hamilton.

**10. Q: Can I participate in the virtual race if I run it on my treadmill?**

A: Yes.

**11. Q. Can I participate if I am out of province or out of country?**

A: Yes, the great thing about virtual is that anyone can participate from anywhere in the world. However, additional shipping fees apply to international participants.

**12. Q. I just moved. How do I update my mailing address?**

A. Please send email to [info@bayrace.com](mailto:info@bayrace.com) with your new and complete mailing address including suite/unit/apt number if applicable.

**13. Q. How can I change my race category?**

A. Online registration is now closed. If you would like to change race categories, please submit a help ticket through the Sportstats Support link below.

<https://vr.sportstats.one/support/>

**14. Q. If I participate in this year's virtual race, will it count toward the shoelace charm program?**

A. Yes, if you have an official result posted on Sportstats for the 2021 ATB Virtual Race, it will count toward the shoelace charm program. The program is not automated. In other words, we cannot track how many races you have run because often people move, register with a slightly different name (Bob/Robert), use pre/married names, etc. Please submit the shoelace charm program form once your result has been posted on Sportstats and a volunteer will verify the request. Please include the possible names you used to register, the exact individual years you completed the race with an official result, etc. More details at <https://bayrace.com/awards/>

**15. Q. Where do I enter my predicted Hammer Time?**

A. Predicted Hammer Times were collected up to 9:00am on March 25, 2021. This contest is now closed and a winner will be drawn after the race period closes.